



myHealth Portal

IMMEDIATE CREATION OF DOCTOR-PATIENT LINKS

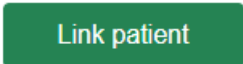
The myHealth teams in the Ministry for Health and MITA have implemented and launched new functionality in the myHealth portal that allows doctors to link immediately with patients and thus gain access to patient records without using the existing offline doctor-patient link consent form.

This service is currently available for patients aged 18+. It is soon expected to be extended to minors as well.

The provision of the service depends on a signature by the patient. This can be captured by touch-screen devices (tablets, smartphones, or other devices with a touch-screen). The use of signature pads is being considered.

Procedure to be followed

On the doctor's landing page, there is a new 'Link patient' button, near the 'Manage Requests' button:

A green rectangular button with the text "Link patient" in white.

Pressing this button leads to the following screen, which is an online version of the consent form:

Doctor-Patient Link with Signature

This is a consent form through which patients can give their doctor access to their personal health data through myHealth service (www.myhealth.gov.mt). Signing this form will link the medical doctor listed in this form to the patient in the myHealth portal. Consequently, the listed medical doctor will gain access to the patient's data in the myHealth portal for the purpose of providing the patient with medical attention, care or treatment. The Information Management Unit (Health) is the data controller of the myHealth service, whilst the linked medical doctor is the data processor under GDPR. Once the link between the patient and the medical doctor is created, it shall be kept until it is revoked by the same patient.

Patient Details

ID Card No.:	<input type="text" value="ID Card No."/>	Date of Birth:	<input type="text" value="Date of Birth (dd/mm/yyyy)"/>
Name:	<input type="text" value="Name"/>	Surname:	<input type="text" value="Surname"/>
Telephone Number:	<input type="text" value="Telephone Number"/>	Mobile Number:	<input type="text" value="Mobile Number"/>
Email:	<input type="text" value="Email"/>		

Doctor's Declaration/s

I confirm that I shall process Personal Health Data in accordance with the Data Processing Terms and Conditions.

Once the doctor enters the patient's ID card number (or residence permit number) and date of birth, the patient's name and surname appear automatically. If they don't, this means that the patient doesn't exist in the Ministry for Health's Patient Master Index (PMI), so as per usual

procedure, the doctor needs to contact mrd.mdh@gov.mt (Medical Records Department at Mater Dei Hospital) and ask for the patient to be included in the PMI.

If the system doesn't already contain a contact mobile number and email address for the patient, it is recommended to ask the patient for them and record them.

The doctor then has to tick a box to confirm his/her agreement with the Terms & Conditions.

The doctor then presses the 'Patient Signature' button:



A signature box appears:

I, the undersigned, give my consent for the above-listed medical doctor to access my personal health data through the myHealth service. I understand that I can request revocation of this consent at any time through the myHealth portal or by sending a request to myhealth@gov.mt.

Signature:

9999924A - Shukri Gashi

Ask the patient to sign in the box, using a finger or (ideally) a stylus. If the signature is unsatisfactory, click on 'Clear Signature' and ask the patient to enter a new signature.

Press the 'Submit Signature' button, and then 'Submit Form'. The system will automatically output a PDF printout containing a copy of the consent form, which you may keep as evidence (instead of a paper form).

You now have access to the patient data that is accessible through myHealth.

Notes

- The patient can access the record of the consent given to you by logging into myHealth, and may remove the consent through myHealth or by writing to myhealth@gov.mt.
- The system has been tested on Android devices (Android 11 onwards) and Apple devices (iOS 11 onwards). Apple only supports iOS 15 onwards. Older versions may not work properly.
- On many touch-screens, especially those on Apple devices, it is strongly recommended to hold the device horizontally (in landscape mode) as the signature canvas works better.
- On some older Android devices, the first 'Submit Signature' might not work; if this happens, please ask the patient to sign again, and then press 'Submit Signature' again.
- As always, for support please write to myhealth@gov.mt.

v27.07.2023