myHealth Portal

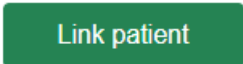**IMMEDIATE CREATION OF DOCTOR-PATIENT LINKS**

The myHealth teams in the Ministry for Health and MITA have implemented and launched new functionality in the myHealth portal that allows doctors to link immediately with patients and thus gain access to patient records without using the existing offline doctor-patient link consent form.

This service is currently available for patients aged 18+. It is soon expected to be extended to minors as well.

The provision of the service depends on a signature by the patient. This can be captured by touch-screen devices (tablets, smartphones, or other devices with a touch-screen). The use of signature pads is being considered.

Procedure to be followed

On the doctor's landing page, there is a new 'Link patient' button, near the 'Manage Requests' button:

Pressing this button leads to the following screen, which is an online version of the consent form:

Once the doctor enters the patient's ID card number (or residence permit number) and date of birth, the patient's name and surname appear automatically. If they don't, this means that the patient doesn't exist in the Ministry for Health's Patient Master Index (PMI), so as per usual

procedure, the doctor needs to contact mrd.mdh@gov.mt (Medical Records Department at Mater Dei Hospital) and ask for the patient to be included in the PMI.

If the system doesn't already contain a contact mobile number and email address for the patient, it is recommended to ask the patient for them and record them.

The doctor then has to tick a box to confirm his/her agreement with the Terms & Conditions.

The doctor then presses the 'Patient Signature' button:

A signature box appears:

Ask the patient to sign in the box, using a finger or (ideally) a stylus. If the signature is unsatisfactory, click on 'Clear Signature' and ask the patient to enter a new signature.

Press the 'Submit Signature' button, and then 'Submit Form'. The system will automatically output a PDF printout containing a copy of the consent form, which you may keep as evidence (instead of a paper form).

You now have access to the patient data that is accessible through myHealth.

Notes

- The patient can access the record of the consent given to you by logging into myHealth, and may remove the consent through myHealth or by writing to myhealth@gov.mt.
- The system has been tested on Android devices (Android 11 onwards) and Apple devices (iOS 11 onwards). Apple only supports iOS 15 onwards. Older versions may not work properly.
- On many touch-screens, especially those on Apple devices, it is strongly recommended to hold the device horizontally (in landscape mode) as the signature canvas works better.
- On some older Android devices, the first 'Submit Signature' might not work; if this happens, please ask the patient to sign again, and then press 'Submit Signature' again.
- As always, for support please write to myhealth@gov.mt.

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